DETROIT COMMUNITY CARE NETWORK UTILIZES COMMUNITY CARE HUB TO IMPROVE CLIENTS HEALTH & ECONOMIC OUTCOMES

Detroit Community Care Network (DCCN), a faith-based model of care serves those in need with compassion, respect, confidentially by providing necessary resources to support the transformation of lives and help map out pathways to success. DCCN utilizes Transition to Success methodologies and the Community Care Hub technology platform to improve the health and well-being of the clients served. The Transition to Success (TTS) system of care is designed to improve economic self-sufficiency for individuals and families by first recognizing poverty as an environmentally based treatable condition, not a character flaw. Once established, evidence based standards of care with corresponding analytics provide treatment pathways that maximize the already funded, community based delivery system. Transition to Success is a scalable, sustainable, measurable, community based, and demonstrated treatment response to the condition of poverty.

UNDERSTANDING THE PROBLEM

SOCIAL DETERMINANTS OF HEALTH (SDOH)

Evidence shows that a lack of resources for social determinants negatively impact both an individual's financial situation as well as their health.

DECLINING HEALTH

LACK OF SOCIAL DETERMINANTS RESOURCES

INCREASED POVERTY

EXAMPLES OF SOCIAL FACTORS impacting poverty and health:

- Food
- Housing
- Education
- Access to Healthcare
- Employment
- Transportation

Estimated costs related to health disparities
for racial and ethnic minority groups:[1]

DIRECT
$230 BILLION
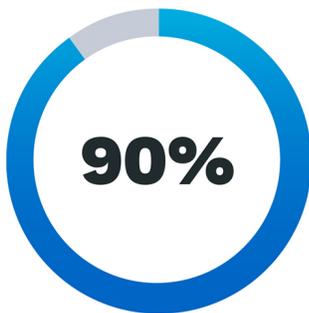**INDIRECT**
$1 TRILLION

85%

85% of primary care
providers believe that
**unmet social needs
tie directly to
declining health**[2]

TTS: SUCCESS IN NUMBERS

The TTS model has already been put to use and evaluated across the nation.
Impact can be seen in Detroit, MI, via the Matrix Human Services Head Start
Program and now the Detroit Community Care Network is expanding the
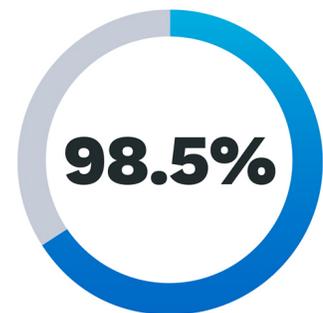impact across the whole city of Detroit:

RESULTS OF THE HEAD START PROGRAM IN DETROIT:

90%

90 percent of referrals
to supportive services
were successful.

100%

100 percent of children
received hearing and
vision screenings.

98.5%

98.5 percent of children
were up-to-date
on immunizations.

CHALLENGES OF SUSTAINABLE CHANGE

Physiological, social and economic factors make
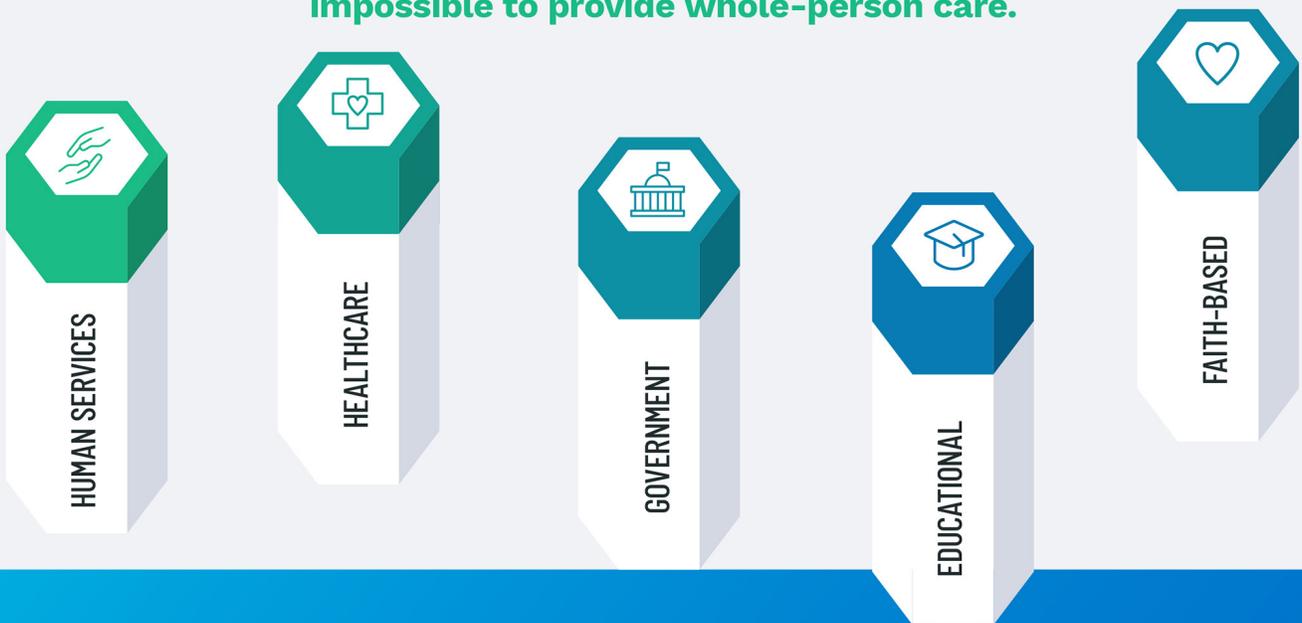sustainable healthcare change difficult.

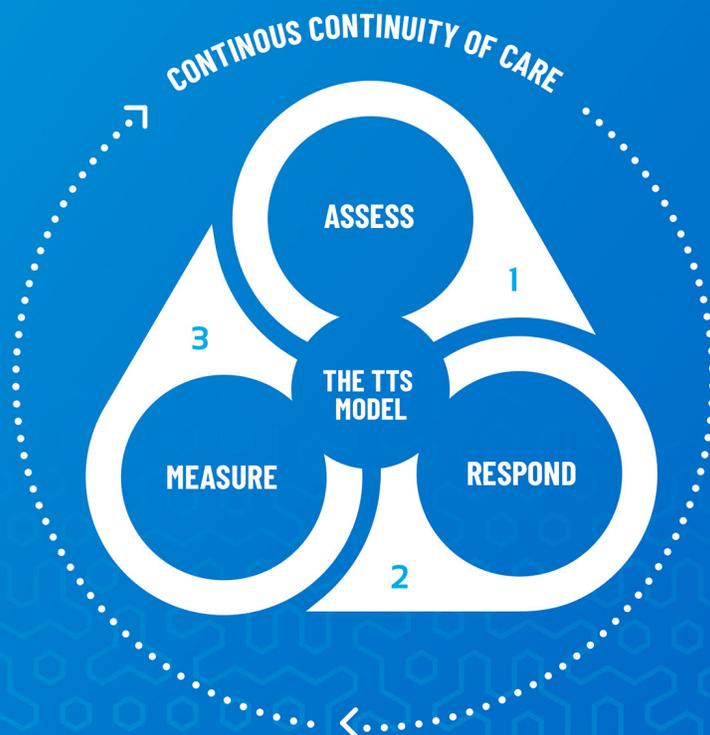**PHYSIOLOGICAL**   **SOCIAL**   **ECONOMIC**

Siloed care environments make it nearly impossible to provide whole-person care.

HUMAN SERVICES

HEALTHCARE

GOVERNMENT

EDUCATIONAL

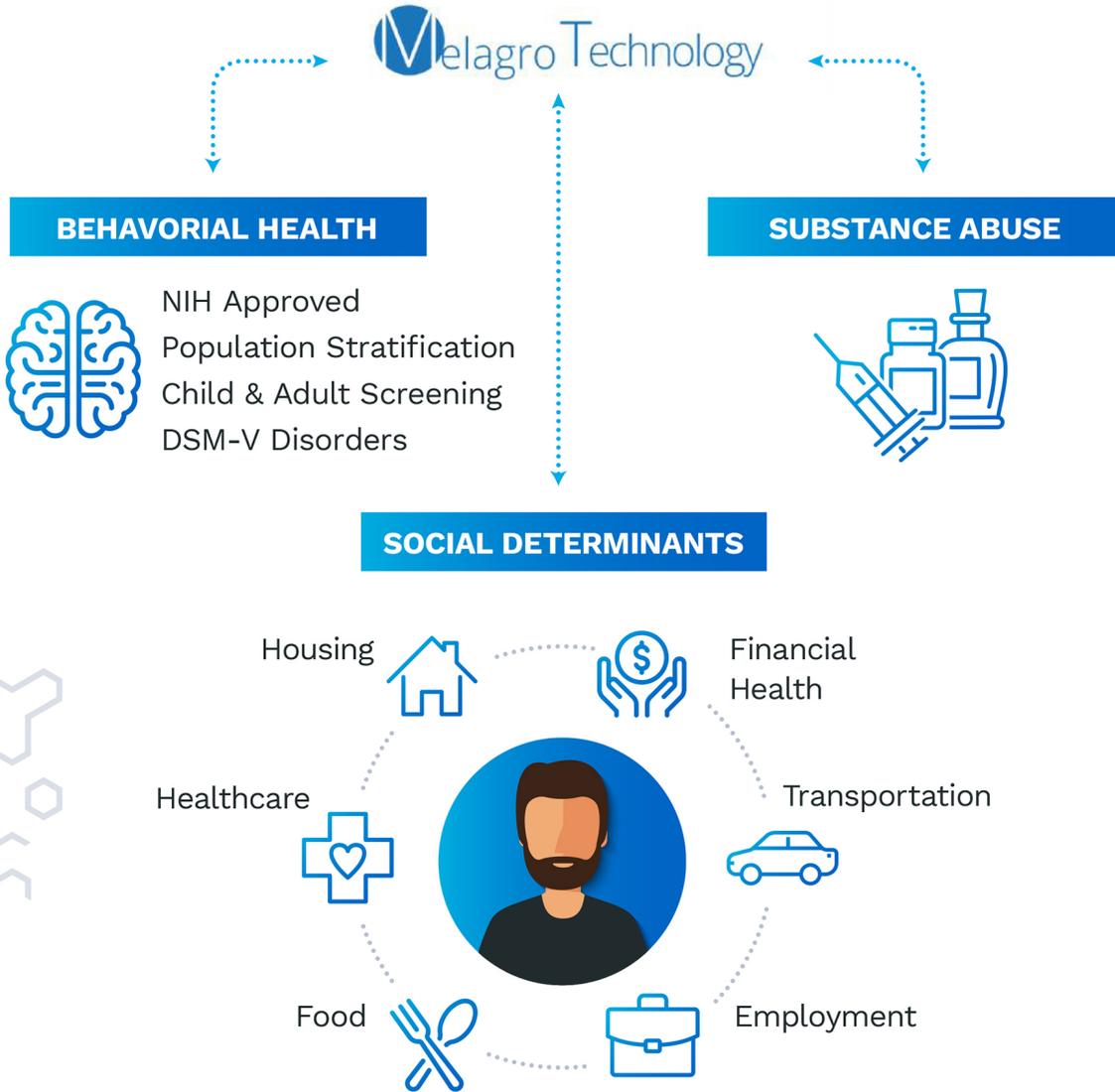FAITH-BASED

SOLVING THE PROBLEM:

DETROIT COMMUNITY CARE NETWORK AND ITS AFFILIATES TRAINED IN TRANSITION TO SUCCESS METHODOLOGIES ARE POSITIONED TO CHANGE THE WAY WE RESPOND TO THE PROBLEMS OF POVERTY.

TTS treats the condition of poverty by addressing it as a treatable issue, responding to the social determinants of health and coordinating care across healthcare, human services, government, faith-based organizations and educational organizations.

CONTINOUS CONTINUITY OF CARE

ASSESS

1

3

THE TTS MODEL

MEASURE

RESPOND

2

COORDINATED SCREENINGS & ASSESSMENTS

By leveraging a HIPPA compliant health and wellness screening assessment provided by Melagro Technology, providers can pinpoint issues related to the following. All screenings, assessments and interviews are billable for reimbursement.

Melagro Technology

BEHAVORIAL HEALTH

NIH Approved
Population Stratification
Child & Adult Screening
DSM-V Disorders

SUBSTANCE ABUSE

SOCIAL DETERMINANTS

Housing

Financial Health

Healthcare

Transportation

Food

Employment

Once the screening is complete, a profile is created that reflects the individual's needs.

INDIVIDUAL SNAPSHOT

Melagro Technology

NEEDS
- Food
- Housing
- Healthcare
- Employment
- Transportation
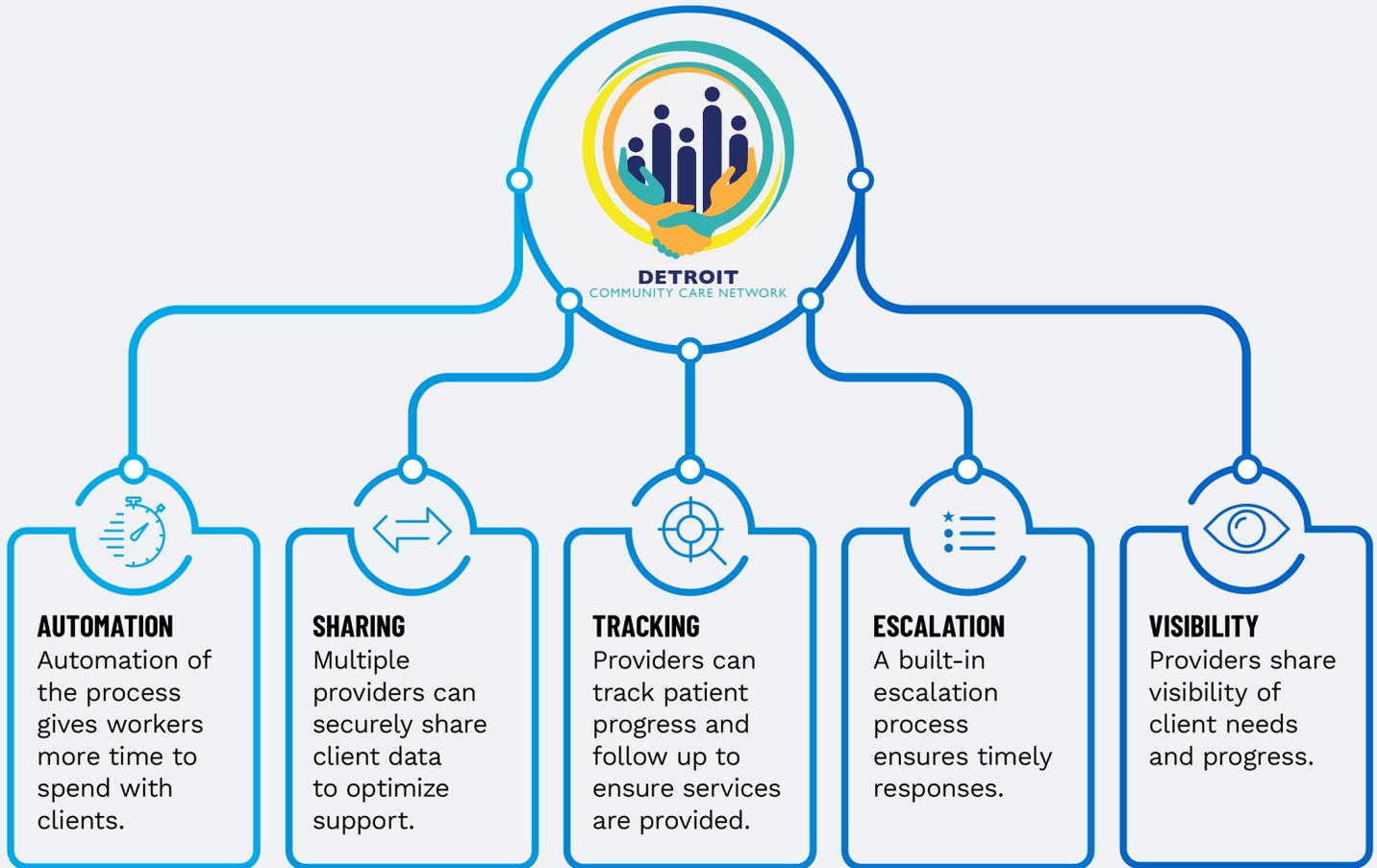
COLLABORATIVE, COORDINATED AND COHESIVE ASSISTANCE

Detroit Community Care Network's Community Care Hub automatically processes the screening results to identify needs, identify resources to meet those needs, and make resource referrals to address them.

BENEFITS OF DCCN'S COMMUNITY CARE HUB

DETROIT
COMMUNITY CARE NETWORK

AUTOMATION
Automation of the process gives workers more time to spend with clients.

SHARING
Multiple providers can securely share client data to optimize support.

TRACKING
Providers can track patient progress and follow up to ensure services are provided.

ESCALATION
A built-in escalation process ensures timely responses.

VISIBILITY
Providers share visibility of client needs and progress.

STEP **3** MEASURE

INTEGRATED DATA ANALYTICS AND REPORTING

The Community Care Hub stores living data, including supplemental assessments, allowing case workers and providers to:

MONITOR INDIVIDUAL CLIENT RECORDS to follow up on provider referrals, appointments and next steps to help guide the client on the journey to self-sufficiency

TRACK RESULTS for reporting outcomes to local, state and national agencies

ESTABLISH PROVIDER EFFECTIVENESS and conduct gap analysis assessments

MAP PROVIDERS GEOGRAPHICALLY to assist clients with provider selection and transportation options

MAP CLIENT POPULATIONS for research, planning and funding requests

AGGREGATE CLIENT DATA across time periods, geographic data, demographic variables and other variables for broader, agency-wide or district-wide reporting

" DCCN is bringing organizations and the community together in a way that is creating a new paradigm on how we react to the needs of those less fortunate in our community. Our work brings hope to those in need of hope and with the love of God shown by our DCCN team, we focus on serving the whole person mind, body and spirit. "

David Underwood
Program Director

To learn how you can collaborate with Detroit Community Care Network please contact:
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and
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